

## Return concept for waste electrical and electronic equipment

According to the EU Directive 2012/19/EU of the EU Council on Waste Electrical and Electronic Equipment (WEEE), there is an obligation to organize and finance the collection, treatment, and disposal of waste electrical and electronic equipment in accordance with these regulations. According to the Electrical and Electronic Equipment Act (ElektroG3) in Germany, every producer is obliged to create a reasonable possibility to return waste electrical equipment from users other than private households, so-called B2B devices.

SPINNER Group takes responsibility for its products and offers to take back old equipment and to recycle it or dispose it in accordance with regulations.

## Possibility of returning and disposing of old appliances

If you would like to dispose of an electrical appliance purchased from the SPINNER Group in an environmentally friendly manner, you have the option of sending it back to us. The customer cares for the transport to our factory.

Please contact our After Sales Service Center at the following email address:

[after-sales-service-center@spinner-group.com](mailto:after-sales-service-center@spinner-group.com)

Afterwards you will receive by email a return number (RMA number) which must be specified in the accompanying documents, as well as the address to which you can return the waste electrical and electronic equipment.

## Personal responsibility regarding the deletion of personal data

We explicitly point out that according to § 19a ElektroG you are responsible to delete any personal data on the appliances considered for disposal.

## Meaning of the symbol for the marking of electrical appliances

The symbol of the crossed-out wheeled bin on electrical appliances indicates that they must be collected separately and means that they must not be disposed of with household waste.

